

DRIVE Flu Vaccination Practice Assessment

By answering a few questions about your practice, experience in quality improvement (QI), and current clinical approaches, you will be better able to develop a strategy for increasing flu vaccination in your office and provide us information to best support you. Only one person per practice needs to fill out the assessment. Please respond to the questions below as it relates to your specific practice location. You can share the results with your QI champion or project lead and email a copy to: shc@nmqf.org.

1. Practice Name:
2. Your Name:
3. Practice Type (check all that apply):
 - Family practice
 - General internal medicine
 - Pediatric
 - Geriatric
 - Multi-specialty
 - Other (please specify):
4. Practice Address:
5. Number of Physicians at the Location:
 - 1 to 5
 - 6 to 10
 - More than 10

6. Number of Other Health Care Providers and Staff at Practice Location (check all that apply):

| | 1 to 2 | 3 to 5 | More than 5 |
|-----------------------|--------|--------|-------------|
| Residents | | | |
| Physicians assistants | | | |
| Nurse practitioners | | | |
| Pharmacists | | | |
| Nurses | | | |
| Medical assistants | | | |
| Practice managers | | | |
| Receptionists | | | |
| Other | | | |

7. Practice Setting (mark only one):

- Independent, physician owned practice
- Hospital or health system owned practice
- Academic medical center
- Federally qualified health center
- Residency program
- Other (please specify):

8. Estimated Total Number of Patients at Practice Site:

9. Estimated Patient Demographics (check all the boxes that apply):

| | More than 50% | 25% to 50% | 10% to 25% | Less than 10% |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| White, non-Hispanic | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| African American or Black | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Hispanic or Latino | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Asian | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| American Indian or Alaskan Native | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Native Hawaiian or other Pacific Islander | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Medicare recipient | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Medicaid recipient | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Primary language is English | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

10. QI Experience (mark only one box):

Rarely implements QI projects Commonly implements QI projects

1 2 3 4 5

11. What QI resources does your practice have (check all that apply)?

- External QI expert support staff (e.g., QIO)
- EHR can be used for QI (e.g., identifying patient population for projects; addition of reminders to EHR)
- Strong leadership support for QI at practice site
- There are practice staff with implementation of QI programs as part of their job
- QI is required of practice for reimbursement (e.g., value-based payment programs) or professionalism (e.g., ACGME)
- Strong practice staff support for QI
- Practice ownership, such as the health system, provide support for QI
- Other:

12. What priorities for QI, in general, does your practice have (check all that apply)?

- Enhance team-based care
- Improve workflow to create efficiencies in the practice
- Increase knowledge and implementation of motivational interviewing and shared decision-making
- Increase knowledge of QI approaches
- Meet performance improvement requirements for reimbursement, accreditation, or professionalism
- Improve linkages with community representatives or services
- Improve care coordination with specialists
- Reduce provider burnout
- Improve health equity
- Address health literacy
- Understand health status and needs of patient population and community
- Other (please specify):



13. What barriers does your practice face to QI activities?

14. How does your practice approach community engagement (check all that apply)?

- Our health system leads community engagement activities
- We have compiled a list of contacts in the community who can provide social services or other support for our patients
- We have a patient/family/community advisory group that meets with us regularly to help us understand community needs
- We have a staff person that has the responsibility for connecting our patients in the community to other service providers and support (e.g., patient navigator)
- People from our practice routinely speak at community events and health fairs, educating the community about health issues and services
- Other (please specify):

15. How often does your practice perform the following (check all that apply)?

| | Rarely | Sometimes | Usually | Routinely |
|--|--------|-----------|---------|-----------|
| Ensure that all health care providers and staff receive a flu vaccine at your clinic | | | | |
| Check at each visit during flu season whether the patient received a flu vaccine | | | | |
| Monitor the percentage of your patients who have received the flu vaccine via your EHR | | | | |
| Recommend the flu vaccine to every patient | | | | |
| Provide language- and health literacy-appropriate educational materials on the flu to patients | | | | |
| Send reminders to patients during flu season to come in for their vaccine | | | | |
| Administer flu vaccines | | | | |
| Implement a standing order protocol for flu vaccination | | | | |
| Document flu vaccination in the patient record | | | | |
| Document flu vaccines in the state registry | | | | |
| Implement vaccine clinic | | | | |
| Work with community leaders to promote awareness of and support for flu immunization | | | | |
| Monitor the percentage of patients who have received the flu vaccine by race/ethnicity via HER | | | | |
| Engage with diverse patient populations to determine optimal strategy | | | | |

16. What barriers do your patients face to flu immunization (check all that apply)?

- Mistrust
- Fear (e.g., fear of getting the flu from the vaccine)
- Access to care (e.g., delays in getting an appointment, lack of health insurance, costs)
- Lack of knowledge about the important of flu immunization
- Travel barriers to immunization providers
- Lack of adequate supply of vaccine at practice
- I'm not sure
- Other (please specify):

17. Which of the following organizational factors are relevant to your practice (check all that apply)?

- Flu vaccination rates are part of how our practice/clinicians are assessed by the overall health system
- Value-based payments are linked to flu vaccination performance for our practice/clinicians
- Flu vaccination is a system-wide priority
- Health care providers in our system are required to get a flu vaccine
- Our health care system takes care of flu vaccine purchasing
- Our health care system decides which specific flu vaccines will be purchased by our practice
- Our health care system promotes flu vaccination through EHR data feedback and provider reminders
- Our health care system works directly with the state vaccine registry to exchange data on immunizations
- Our health care system takes care of filing for reimbursement for our flu vaccines
- Our practice purchases its own flu vaccine
- Our practice files for reimbursement for our flu vaccines

18. What barriers do you face in providing flu vaccines to your patients (check all that apply)?

- Inadequate supply of vaccines
- Low priority for practice/system
- Staff resistance to flu vaccination
- Patient resistance
- Lack of time
- EHR does not provide reminders
- EHR does not permit calculation of vaccination rates
- Difficulty with the state registry (e.g., incomplete records, difficulty linking to EHR)
- Other (please specify):

19. What would be most useful to you and your practice in increasing flu immunization rates (check all that apply)?

- Patient education materials
- Provider education about the efficacy of flu immunization
- Training on providing a strong recommendation
- Training on implementing an effective and efficient, team-based approach to reminder-recall
- Training on optimizing the use of standing orders
- Training on reviewing patient vaccine status using the EHR and/or state registry
- Support in reaching out to the community to promote flu vaccination
- Expanded supply of flu vaccine
- Other (please specify):